

As long as the situation remains stable, full cancellation insurance and travel interruption cover will apply again as described in the document

Interesting information on the VPS Convention with Europäische Reiseversicherung

Is COVID- 19 an insured cancellation reason?

Yes, it is! To support tourism we decided – although pandemic status according to WHO and the fact, that pandemic is not insured anywhere else - to cover illness of Covid- 19 just like every other unexpected serious illness.

This means, we do not apply the pandemic exclusion any more.

In practice this implies:

In **our Holiday Cancellation Cover** the following reasons for cancellation or interruption by the guest are covered:

- Covid- 19 illness of the guest
- Covid- 19 illness of a close relative or a person living in the same household and the urgent presence of the guest is necessary
- Fever and suspicion of Covid- 19 illness even if tested negative afterwards
- Positive test of Covid- 19 without symptoms
- A close relative in the shared household has contracted Covid- 19 and the guest must be quarantined

There is no cancellation cover if

- The guest is a risk patient and cancels due to worries about infection
- There will be a governmental quarantine on return as precaution
- Loss of the job due to the pandemic
- Closure of borders, governmental mandated hotel closures, lockdown through government (lapse of the accommodation contract, renters may not charge cancellation fees)